## Belgium

Total Respondents:

| January 2014 | 20 |
| :--- | :--- |
| September 2014 | 23 |
| May 2015 | 20 |

Sales are primarily to:

| Belgium | Existing Customers | New Customers |
| :--- | ---: | ---: |
| May 2015 | $92 \%$ | $25 \%$ |

Number of Accounts \& Customers in this Country

| Belgium | $\mathbf{0}$ | $\mathbf{1 - 1 0}$ | $\mathbf{1 1 - 2 0}$ | $\mathbf{2 1 - 3 0}$ | $\mathbf{3 1 - 4 0}$ | $\mathbf{4 1 +}$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| January 2014 | $30 \%$ | $30 \%$ | $13 \%$ | $4 \%$ | $4 \%$ | $17 \%$ |
| September 2014 | $18 \%$ | $57 \%$ |  |  |  | $2 \%$ |
| May 2015 | $25 \%$ | $45 \%$ | $5 \%$ | $5 \%$ | $5 \%$ |  |

Resources Used to Check Credit on Customers:

| Belgium | Customer <br> Visits | Trade <br> References | Credit <br> Reports | Country <br> Risk Reports | Financial <br> Statements | Bank <br> References |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| May 2015 | $22 \%$ | $44 \%$ | $100 \%$ | $44 \%$ | $67 \%$ | $22 \%$ |

Documents Used to Confirm the Sale to Customers Before Shipping Product:

| Belgium | Credit Applications | Purchase Orders | Sales <br> Contract |
| :--- | ---: | ---: | ---: |
| May 2015 | $44 \%$ | $67 \%$ | $44 \%$ |

Top Payment Method:
$\left.\begin{array}{|l|r|r|r|r|r|r|r|r|r|r|}\hline \text { Belgium } & \begin{array}{r}\text { PIA } \\ \text { Payment in } \\ \text { Advance }\end{array} & \begin{array}{r}\text { L/C } \\ \text { Letter } \\ \text { Of Credit }\end{array} & \begin{array}{r}\text { O/A } \\ \text { Open } \\ \text { Account }\end{array} & \begin{array}{r}\text { D/D } \\ \text { Dated } \\ \text { Draft }\end{array} & \begin{array}{r}\text { CAD } \\ \text { Cash } \\ \text { Against } \\ \text { Documents }\end{array} & \begin{array}{r}\text { Alternative } \\ \text { Methods Of } \\ \text { Payment }\end{array} & \begin{array}{r}\text { EFT } \\ \text { Seller } \\ \text { Initiated }\end{array} & \begin{array}{r}\text { Wire } \\ \text { Customer } \\ \text { Initiated }\end{array} & \begin{array}{r}\text { Credit } \\ \text { Card }\end{array} & \begin{array}{c}\text { Extended } \\ \text { Payment } \\ \text { Program }\end{array} \\ \hline \text { January 2014 } & 8 \% & & 92 \% & & & & & & \\ \hline \text { Sept 2014 } & 10 \% & & 85 \% & & & & 5 \% & & & \\ \hline \text { Mapplicable }\end{array}\right\}$

Open Account, Average Trading Terms/Number of Days

| Belgium | 0-30 Days | 45 Days | $\mathbf{6 0}$ Days | $\mathbf{9 0}$ Days | 120 Days | 150 Days | 150+ Days |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| January 2014 | $46 \%$ |  | $45 \%$ | $9 \%$ |  |  |  |
| September 2014 | $44 \%$ | $25 \%$ | $25 \%$ | $6 \%$ |  |  |  |
| May 2015 | $43 \%$ |  | $43 \%$ | $14 \%$ |  |  |  |

Open Account, Average Payment Delay

| Belgium | No Delay | Less than 30 Days | 30-60 Days | $61-90$ Days | 91+ Days |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | :--- |
| January 2014 | $18 \%$ | $64 \%$ |  | $9 \%$ | $9 \%$ |  |  |
| September 2014 | $25 \%$ | $75 \%$ |  |  |  |  |  |
| May 2015 | $50 \%$ | $50 \%$ |  |  |  |  |  |

In general, payment delays are due to:

| Belgium | Responses |
| :--- | :--- |
| May 2015 | Disputes |

Advice when doing business in Belgium:

| Belgium | Responses |
| :--- | :--- |
| May 2015 |  |

## Belgium

How many key accounts with large balances are past due:

| Belgium | May 2015 |
| :--- | ---: |
| Less than 1\% | $75 \%$ |
| Between 1-5\% | $25 \%$ |
| Between 6-10\% |  |
| About 25\% |  |
| About 33\% |  |
| About 50\% |  |
| About 60\% |  |
| About 75\% |  |
| About 100\% |  |

Average Number of Key Accounts with Large Past Due Balances:

| Belgium | $\mathbf{1 - 5}$ | $\mathbf{6 - 1 0}$ | $\mathbf{1 1 - 2 0}$ | $\mathbf{2 0 +}$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| January 2014 | N/A |  |  |  |  |
| September 2014 | N/A |  |  |  |  |
| May 2015 |  |  |  |  |  |

